Home Maintenance Costs are Rising

Do you have a one-stop service company you can trust?

Buying a home isn't as affordable as it once used to be when we factor in maintenance costs and the rising inflation on construction materials year after year. Also, it can cost a lot of time or money finding quality contractors for not just one, but all of your home maintenance needs.

That's when you know that you should just **Call Natals**. Our vision is to maintain your systems to minimize costly surprises.





Our **Golden Members** get priority service during natural disasters or emergencies.





Member Benefits *Priority Service in ALL Trades

*20% Off Repairs in All Trades

*10% Off Replacement in All Trades

*10% Off additional HVAC units

*Two 21 Point HVAC Inspection / One 30 Point Plumbing & Electrical Inspection

*Emergency/After-hours Fee Reduced to \$189 (Savings of \$61)

*Life Time warranty on repairs performed on HVAC systems

Help extend the life of your HVAC unit(s)

Help improve your home's water quality

Improved efficiency of electrical systems

Avoid costly breakdowns

Friendly and familiar faces



2630 Banks St. New Orleans, LA

www.CallNatals.com





Spring

- 1. Level/check thermostat
- 2. Check filters
- 3. Clean return air grill
- 4. Check blower motor
- volts/amps
- 5. Check evaporator coil
- 6. Visual refrigerant leak check
- 7. Check refrigerant charge
- 8. Check temp drop across coil
- 9. Inspect fan blade
- 10. Lube all motors
- 11. Inspect drain pan for leaks
- 12. Flush primary drain line
- 13. Clean debris @ condenser
- 14. Clean condenser coil

- 15. Check contactor
- 16. Tighten electrical connection17. Inspect/test run capacitors
- 18. Check safety controls
- 19. Check fan motor volts/amps
- 20. Compressor volts/amps
- 21. Check fuse/breaker sizes
- 1. Level/check thermostat
- 2. Check filters
- 3. Clean return air grill
- 4. Blower motor volts/amps
- 5. Check heat exchange
- 6. Check for gas leaks at fitting
- 7. Flame sensor, limits &
- burners

Fall

8. Check pressure switch 9. Check gas pressure 10. Tighten electrical

- connection 11. Inducer motor volts/amps 12.Inspect blower wheel
- 13. Check flue for venting
- 14. Combustion air intakes
- 15. Check temperature rise
- 16. Lube all motors
- 17. Test run capacitors
- 18. Check safety controls
- 19. Reverse valve operation
- 20. Check defrost controls
- 21. Check fuse/breaker sizes

HVAC Inspection List



Plumbing Inspection List



<u>Toilets</u>

- 1. Check emergency water valve
- 2. Check condition of tank parts
- 3. Check toilet tightness at the base
- 4. How is the performance when flushed **Sinks**
- 5. Check supply line
- 6. Check emergency water valve
- 7. Check faucets for leaks and corrosion
- 8. Check the drain for corrosion or stains
- 9. Check dishwasher piping and condition
- 10. Check disposable piping and condition
- 11. Check draining efficiency

Tubs & Showers

- 12. Check faucets for leaks and corrosion
- 13. Check the drain for corrosion or stains
- 14. Does the spout and shower head function
- 15. Is the drain's stopper functioning?

16. Check draining efficiency Water Heaters

- 17. Check for corrosion or rust
- 18. Check water valves and supplies
- 19. Check gas valves and supplies
- 20. Check for electrical disconnect
- 21. Check drain pan and relief line
- 22. Check drain is running to exterior
- 23. Check venting for corrosion

24. Check if unit has been flushed

- Additional Inspections
- 25. Check ice maker supply and water valve
- 26. Check washing machine supplies and valve
- 27. Check gas appliances valves and venting
- 28. Check hose bibs have backflow preventers
- 29. Check main water valve condition

Electrical Inspection List

30. Check main sewer cleanouts

Sub Panel & Disconnects

- 1. Check grounding
- 2. Tighten connections
- 3. Check for corrosion
- 4. Check age of equipment
- 5. Check for proper labeling
- 6. Check for buse corrosion
- Check for overheating
 Check breaker and wiring size
- 9. Grounds/Neutrals separated
- 10. Check # of forms of disconnect
- 11. Check panel for weather damage
- 12. Check disconnects and fuses

Outlets, Switches and Lights

- 13. Test GFI's or add where needed
- 14. Test outlets for correct voltage
- 15. Check switches and lights

Internal Wiring 16. Check for damaged wiring

17. Check open wire or boxless connections

Appliances

18. Check amperage of all appliances

26. Check for Wet or Moist Outlets

29. Smoke & Carbon Monoxide Detectors

27. Check if outlets fit snug

30. Check for proper amperage

19. Check for dead appliances

21. Dimmer lights than usual

20. Shocking appliances

22. Flickering lights

23. Excessive Cords

24. Strange Smells25. Address 2-Prong Outlets

28. Check AFCI's



Call Natal's Golden Service Membership.

Standard HVAC industry professionals use Service Memberships in order to check up on your air quality control system.

We've customized ours to offer you the value of all 3 services that we provide for **annual** home maintenance.



Golden Service Membership Pricing

1st Unit \$20.75 Per Month Add \$18.68 for each additional Unit

Our agreement promises the customer or homeowner that we will schedule a follow up inspection within the next year, in order to make sure your systems are maintained. Please read all expectations and disclaimers regarding our agreement. If you have any further questions regarding this agreement, please call our main office directly; they tend to have more detailed information on our services and offerings.

Guarantees & Additional Terms:

1. Additional services that are required, beyond the checklist provided above or by separate service call, will be billed at our normal service rate.

2. It is understood that Call Natal's will use care in performing the above service, but shall not be liable for failure of discovering condition necessitating repairs or replacements, nor shall any inspection be construed as an approval or guarantee of the condition of the equipment. In no event shall any claim for consequential damages be made by either party.

3. Our warranties don't cover acts of God, utility company service, acts of vandalism, or improper use of equipment.

4. Cooling and heating checks are performed during regular working hours, Monday through Friday from 8:00 am - 4:30 pm. Cooling checks to be performed during the months of March through May. Heating checks to be performed during the month of October through January.

Acceptance of the Golden Service Membership: I agree with the above agreement and acknowledge that the cost of the <u>Golden Service Membership</u> is <u>\$20.75</u> per month or <u>\$249</u> per year. The Golden Service Membership

Agreement is perpetual. Method of payment will be automatically charged monthly or yearly. If payment fails to go through and a updated card is not provided, this agreement will automatically terminate. This agreement has a 5 month minimum. Agreement can be canceled at any time after 5 month with a 30 day advanced request.